

How can managers handle teammates with low emotional intelligence?



Keep communication open

Open communication encourages greater understanding and awareness. It also empowers team members to share their perspectives.



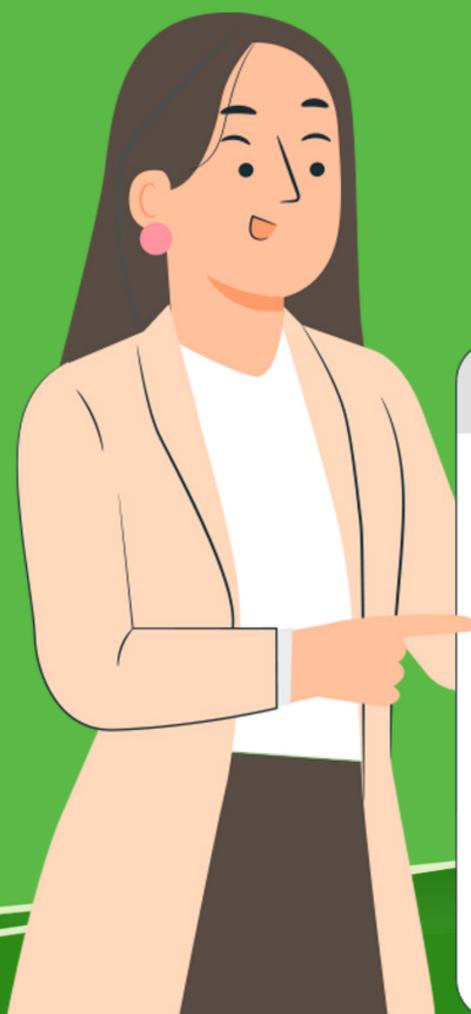
Lead by example

Show empathy, practice active listening, and effective communication to set a positive tone and to cultivate great relationships.



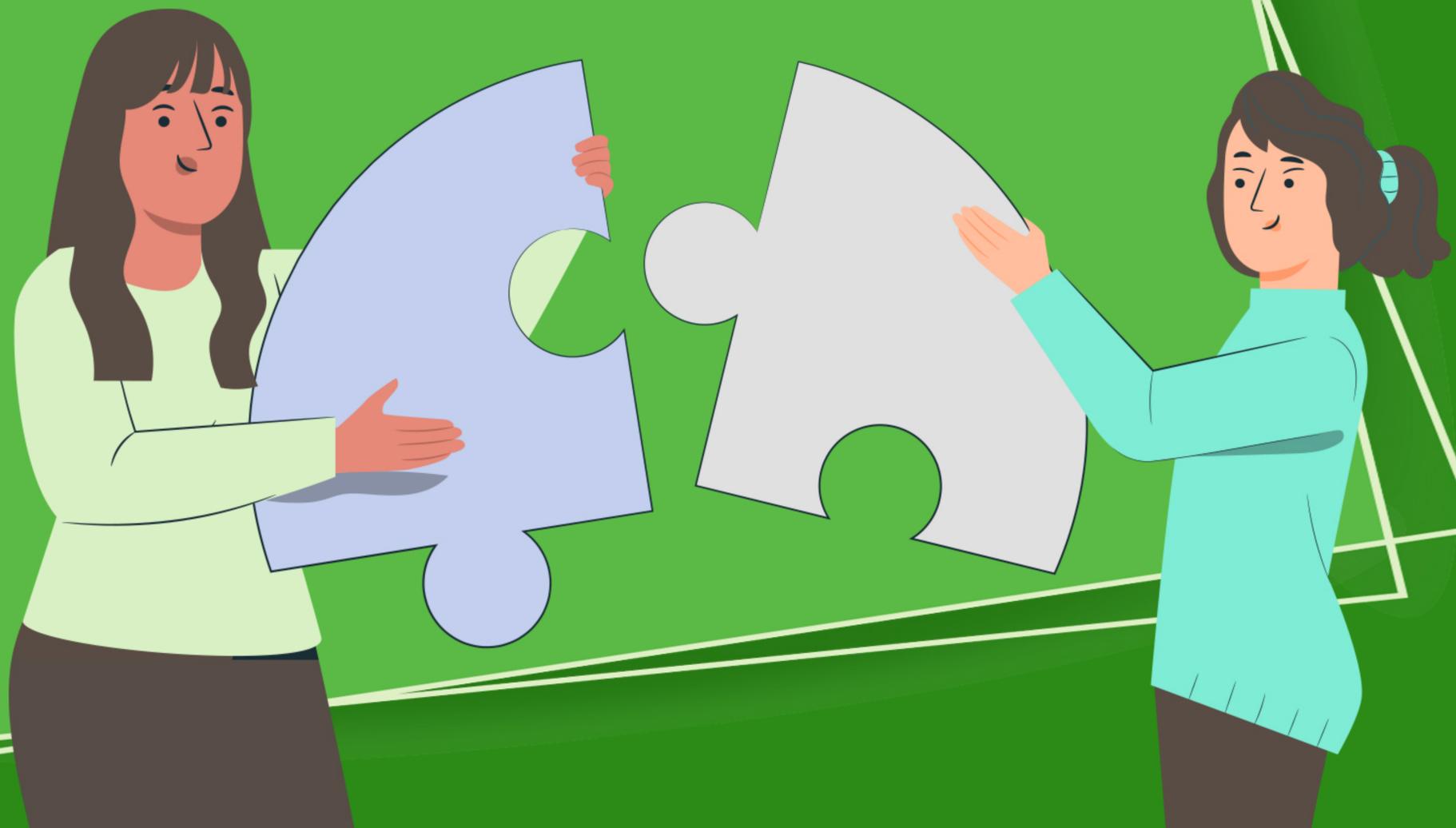
Assign mentors

Improve morale and add a positive influence by pairing team members with mentors who can provide guidance.



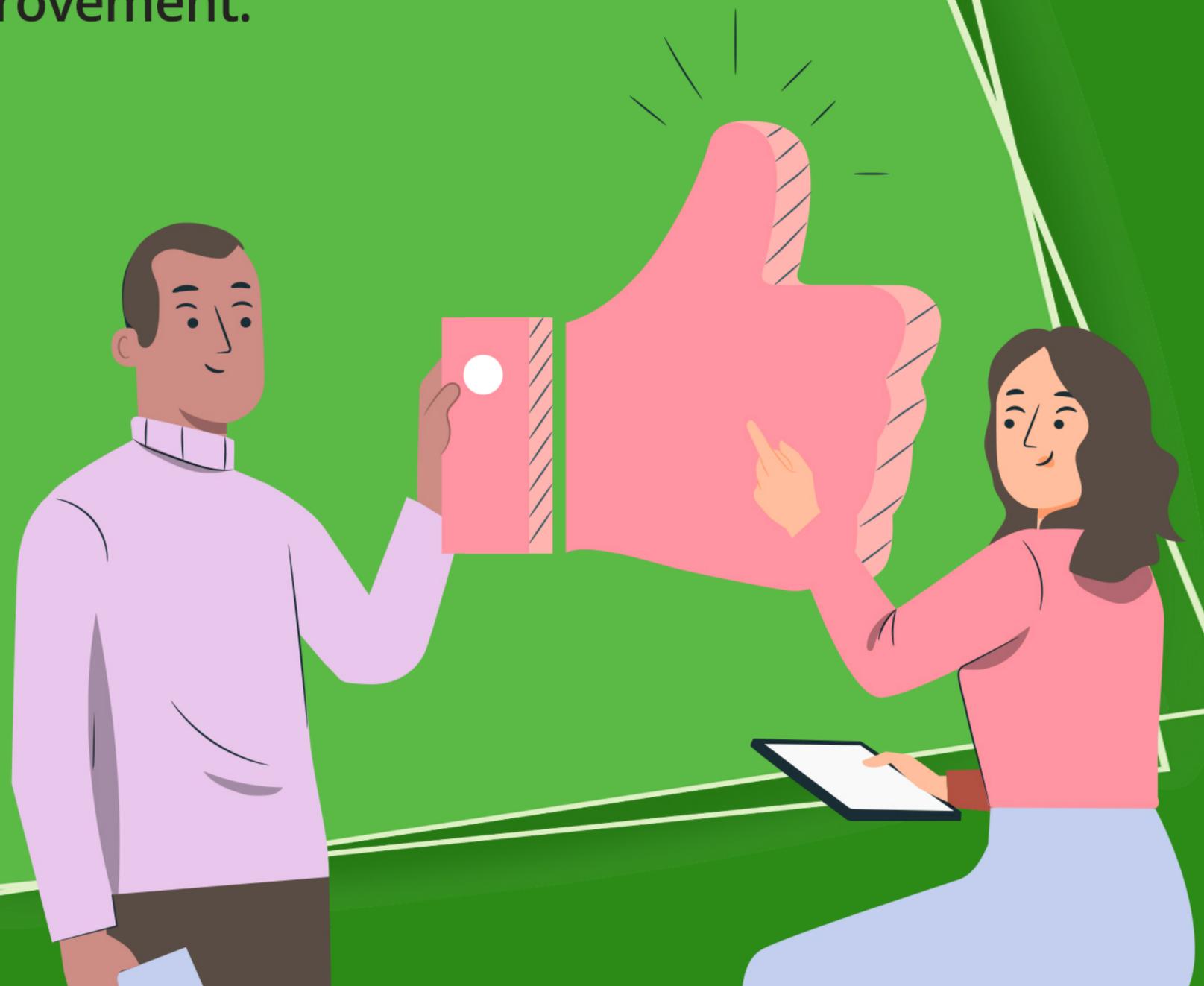
Encourage teamwork

Promote collaboration, trust, and understanding with activities that can help improve overall team dynamics.



Provide feedback

Focus on specific behaviours. Offer solution-oriented, constructive feedback and suggestions in private to encourage improvement.



Acknowledge progress

Recognize and celebrate improvements through positive reinforcement that will motivate team members to continue working on their professional development.



Seek professional help

Enlist the services of a professional coach or counsellor to work with individuals and the team as a whole to provide targeted guidance.



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